

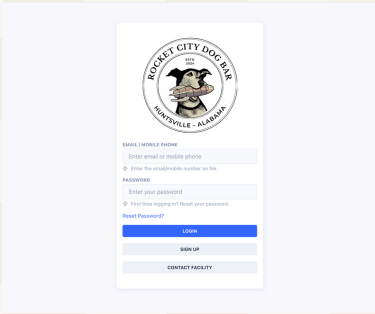


HOW TO REGISTER YOUR DOG



Plan Your Visit

GET READY FOR ROCKET CITY DOG BAR!



Enter the Customer Portal

Visit rocketcitydogbar.portal.gingrapp.com and select **SIGN UP** under the login button.

New customer registration. Please fill out the required information below for yourself and your pet(s) to complete your registration.

You

Home Location *
Rocket City Dog Bar - Huntsville

How Did You Hear About Us? *
Select Option

First Name *

Last Name *

Mobile Phone
(This phone may receive text messages)

Home Phone

Email *

Address *

Address 1

Address 2

City

Region
Select...

Zip / Postal Code

Fill Out the Customer Form

- **Upload vaccination records for each dog.** These must include *Distemper combo DHPP/DAPP, Bordetella, and Rabies.*
- **Include “Additional Owners”** for handlers who may visit RCDB with your dog without you.
- **Cards will not be charged until you make a purchase.**
- **“View & Sign”** the Agreement at the bottom.
- Proceed to the Animal Form by clicking [Continue TO PET\(S\)](#)



Complete the Animal Form

New customer registration
Please fill out the required information below for yourself and your pet(s) to complete your registration.

You Pet Done

Pet 1

Name *

Species *

Dog

Breed *

Select...

Color and Markings *

Sex *

Male

Female

Spayed/Neutered *

Yes

No

(Approx.) Weight (whole numbers) *

(Approx.) Date of Birth *

YYYY-MM-DD

Photo

Upload photo

Veterinarian *

Select...

Add & Vet +

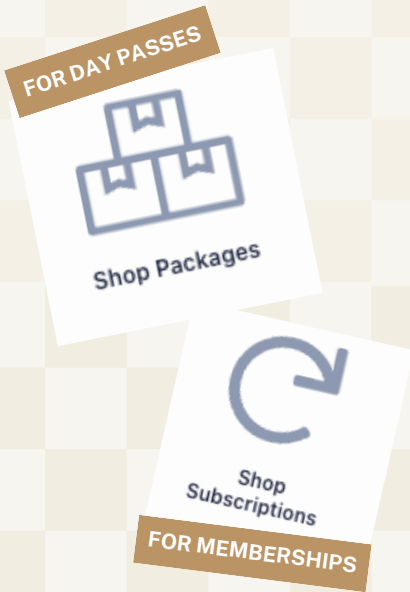
- Fill out the form for each dog family member.
- Type “None” if your dog doesn’t have allergies.
- Add a pet profile picture for each dog – our staff loves and appreciates this!
- When you’re done, select **COMPLETE THE REGISTRATION**

★ Just Know!

- Your dog’s vaccination records will appear as “expired” until we review.
- Ignore the “bookings” section of your Gingr portal - this is disconnected for now.

Select a Pass or Membership

- Click **Shop** from the homepage of your portal account.
- **For Day Passes, go to Packages.** This gives you 1 Credit, redeemable for one visit to Rocket City Dog Bar.
- **For Monthly or Annual Sign-Ups,** go to Subscriptions. To change from a 1-Dog to a 2-Dog or 3-Dog Membership, email us at info@rocketcitydogbar.com.
- ★ Monthly Memberships may be refunded if requested within 30 days of the purchase date.



ROCKET CITY DOG BAR

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